AKASO 360

ACTION CAMERA

USER MANUAL

V1.0

EN

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Important Messages

Congratulations on your new AKASO 360 Action Camera! You must be excited to use your new camera, but please spend some time familiarizing yourself with this manual first so that you get the most out of your camera's features and use it safely. It's important to regularly update the camera's firmware. Connect your camera to the AKASO 360 app through the camera's Wifi to download and install the latest firmware.

1. This camera is a precision instrument. Safeguard it from drops or impacts to prevent damage.
2. Avoid scratching or cracking the lens. If the lens glass is damaged, handle it with care to prevent injury.
3. Store the camera away from devices or objects with strong magnetic fields or power, like motors and magnets.
4. For your safety, avoid operating the device during electrical storms.
5. Ensure the camera operates within its recommended temperature range. Avoid leaving it at high or low temperatures for extended periods, as this can reduce its lifespan.
6. Avoid rapid changes in temperature or humidity to prevent condensation on or inside the camera.
7. Avoid charging the camera for long periods. While charging, keep the camera away from kids and pets to prevent accidents.
8. Remove the battery from the camera if you don't plan to use it for an extended period.
9. Store the camera away from sharp objects and moisture-prone areas.
10. Keep the AKASO 360 away from dusty or sandy environments.
11. Do not attempt to disassemble or repair the camera yourself. Unauthorized repairs may void the warranty and cause further damage.

Micro SD Card Use

To capture photos and videos, you'll need a memory card (sold separately). We recommend branded memory cards that meet the following requirements:

1. Speed Class: UHS-I V30, UHS-I U3, or higher
2. Capacity: Supports up to 512 GB
3. File System: exFAT

Note:

1. Keep your hands clean and dry when handling the memory card, and avoid touching the metal contacts. If the card or camera gets dirty, clean it with a soft cloth or an eraser. Do not use chemical or liquid cleaners, as they may damage the card or camera.
2. Do not remove the card while recording videos, taking photos, or playing back media, as this may result in file loss or damage to the camera.
3. Do not format the card or modify files when it is inserted into other devices. Before transferring files to other devices, it is recommended to back them up to avoid data loss or corruption.
4. The performance of the card may deteriorate over time, affecting the camera's ability to save media files. If you experience any issues, replace the card with a new one.
5. Regularly formatting the card can help maintain optimal performance. However, formatting will erase all files, so be sure to back up important files before doing so.
6. If necessary, refer to the manufacturer's guide for the card to check the acceptable temperature range and other specifications.

1. What's in the Box

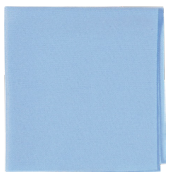
For Standard Combo

AKASO 360
×1

Protective Pouch
×1

Battery
×2

USB-C Cable
×1



Lens Cloth
×1

Quick Start Guide
×1

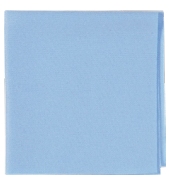
For Creator Combo

AKASO 360
×1

Protective Pouch
×1

Battery
×3

USB-C Cable
×1



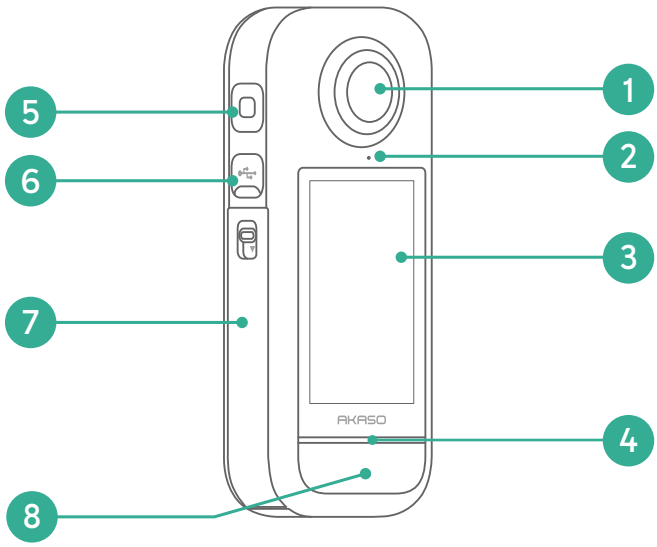
Lens Cloth
×1

Quick Start Guide
×1

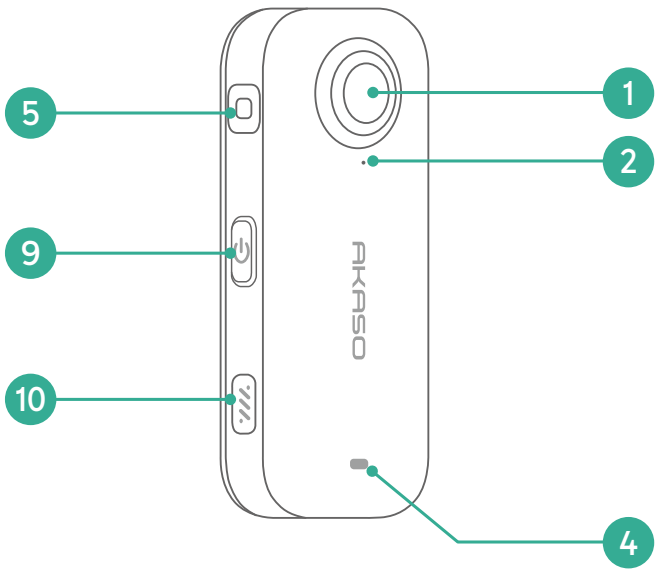
Battery Charging
Case ×1

120cm Invisible
Selfie Stick ×1

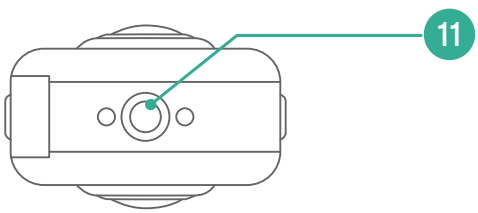
2. Your AKASO 360 Action Camera



1. Lens
2. Positioning Point for Lens Protector
3. Touchscreen
4. LED Status Indicator
5. Microphone
6. USB-C Port
7. Battery & Micro SD Card Slot Cover
8. Shutter Button



9. Power/Mode Button
10. Speaker



11. 1/4" Mounting Point

3. First Use

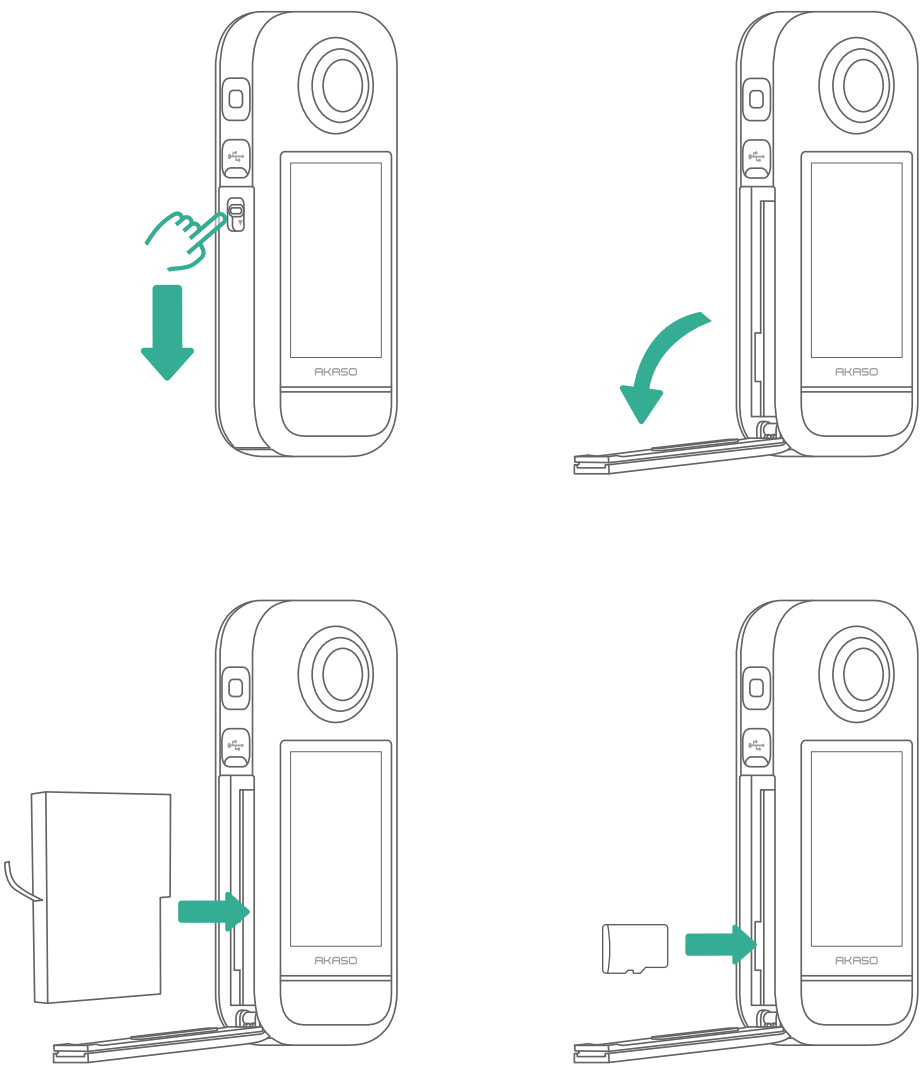
(1) Installing the Battery and Memory Card

Inserting

1) Press the buckle of the battery cover to open it, then place the battery into its slot.

2) Locate the memory card slot below, then insert the memory card in the illustrated direction.

3) Close the battery cover.



Removing

1) To remove the battery, pull the battery strip.

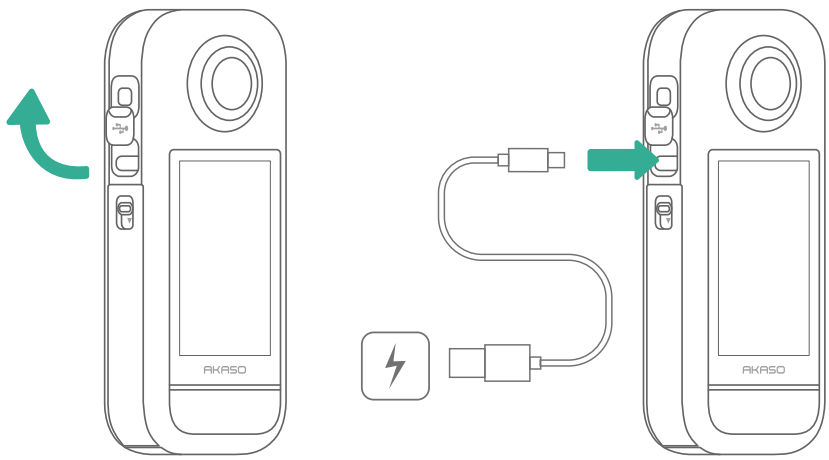
2) To remove the card, simply press it into the slot with your fingernail, and it will then pop out.

Note: Be sure to turn off the camera before installation.

(2) Charging the Camera

Before using the camera for the first time, please fully charge the camera. To do this, locate the USB power port, and connect the camera to a USB adapter or computer using the USB-C cable. Once fully charged, disconnect the cable and ensure the charging cover is securely fastened.

Note: Always ensure the USB-C port cover is properly closed before using the camera to prevent dust or moisture from entering.



(3) Charging the Battery (Creator Combo Only)

The charging case can charge up to three batteries simultaneously and store two Micro SD cards.

Connect the case to a power source using a USB-C cable to charge the batteries. The charging case indicator flashes green while charging and turns solid green when the batteries are fully charged.

Tip: Battery levels can be checked even when the case is not connected to power.

Indicator	Battery Level
Red (Flashing)	Less than 20%
Red (Solid)	20% – 49%
Green (Flashing)	50% – 99%
Green (Solid)	Fully charged

Note:

- The charging case features over-temperature protection. When a battery is too hot, charging will pause automatically, and the indicator will show solid red. Charging will resume once the battery cools down.
- Avoid inserting a battery immediately after extended use, as the high temperature may trigger the charging case's protection feature and prevent charging.

(4) Setting Camera's Date & Time

The camera does not have a built-in Date & Time setting. To set the correct date and time, connect the camera to the AKASO 360 app to sync it with your mobile device.

(5) Updating Camera’s Firmware

To get the latest features and optimal performance, ensure your AKASO 360 is updated with the latest firmware.

Update via the AKASO 360 App

1) Download the AKASO 360 App from the App Store or Google Play on your mobile device.
2) Open the app and follow the instructions to connect the camera to your device.
3) If a new firmware version is available, the app will prompt you and guide you through the update process.

Update via your Micro SD Card

1) Visit the AKASO official website and download the latest firmware for the AKASO 360.

2) Copy the firmware file to an SD card.

3) Insert the card into the camera (ensure the camera is powered off).

4) Turn on the camera. The blue and green indicator lights will flash alternately, indicating the firmware is being updated.

5) Once the update is complete, the camera will automatically restart.

Note:

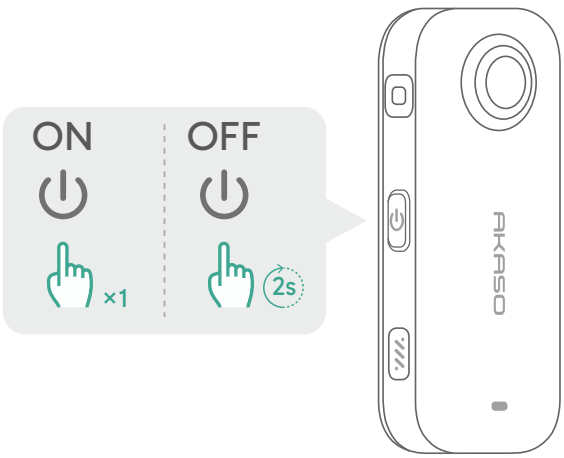
- Ensure the battery level is above 50% before updating. Using a fully charged battery is recommended.
- An SD card is required for firmware upgrades.
- If the upgrade fails, please contact us at cs@akasotech.com.

4. Getting Started

(1) Powering on and off

Powering On: While the camera is off, press the Power/Mode button once to turn it on.

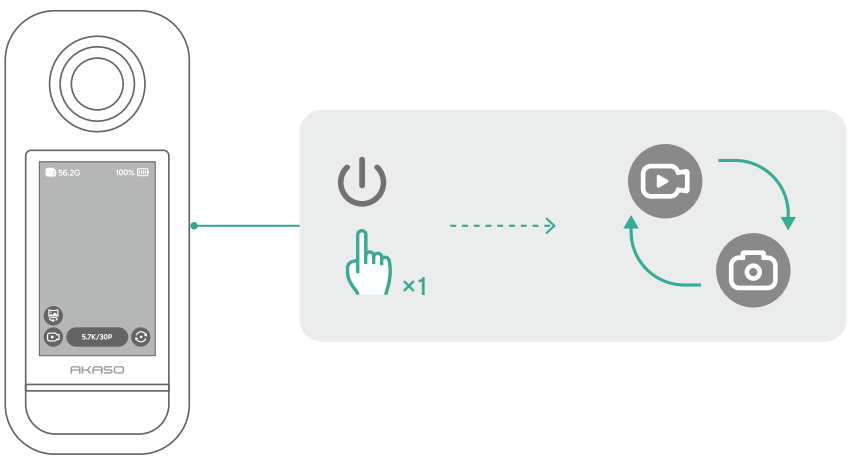
Powering Off: While the camera is on, press and hold the Power/Mode button for two seconds to turn it off.



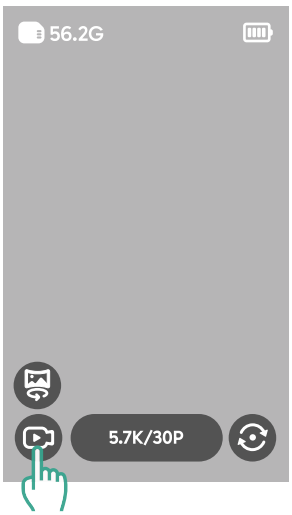
(2) Quickly Switching Modes

There are two ways to quickly switch modes.

Method 1: While on the preview screen, press the Power/Mode button to toggle swiftly between the most recently used Photo and Video modes.

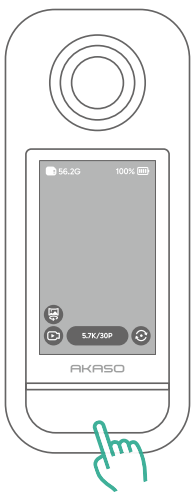


Method 2: Tap the mode icon in the lower-left corner of the preview screen to access the mode menu. Then, swipe left or right to select your desired mode.



(3) Using the Shutter Button

When in Photo or Video mode, press the Shutter button to capture photos or start video recording. To stop recording in Video Mode, press the Shutter button again.



QuickCapture Enabled:

When the camera is off, press the Shutter button to power it on and start recording video automatically. To stop recording, press the Shutter Button again. The camera will then power off automatically if no further action is taken.

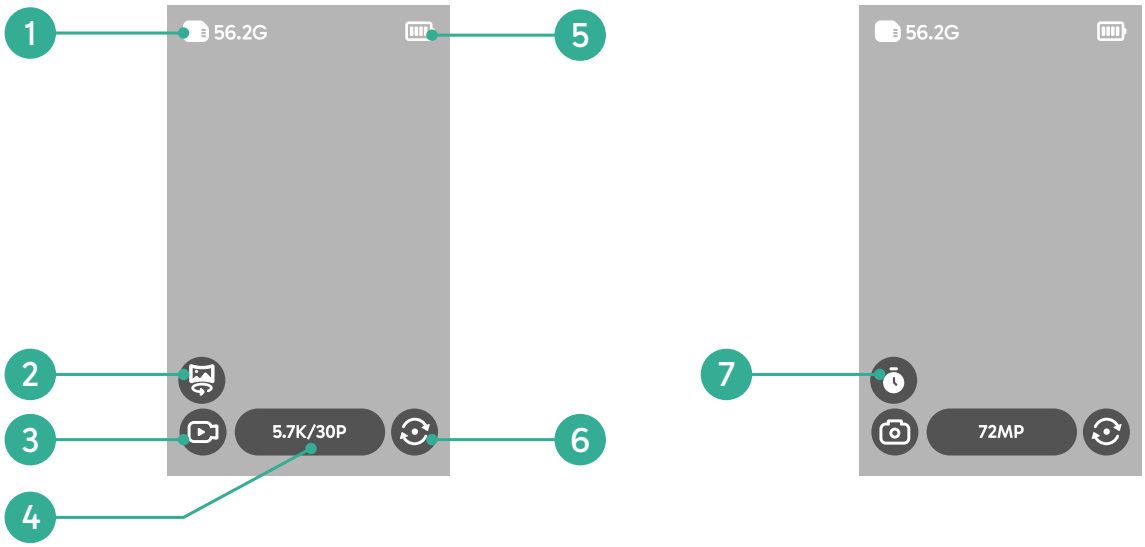
(4) Indicator Overview

The AKASO 360 features two LED status indicators that display the same information. You can enable or disable the indicators in the Quick Menu.

Indicator Status	Camera Status
Green (On)	Standby with the SD card inserted
No Light	Standby without the SD card, or card has less than 500MB available space
Green (flashes twice quickly)	Camera starting up
Blue (flashes once)	Taking a photo
Blue (flashes slowly)	Video recording
Blue (flashes from slow to fast)	Timer counting down
Blue and Green (flash alternately)	Upgrading
Red (flashes twice quickly)	Camera shutting down
Red (flashes slowly)	Low battery
Red (flashes quickly)	Camera error
Red (On)	Charging (camera off)

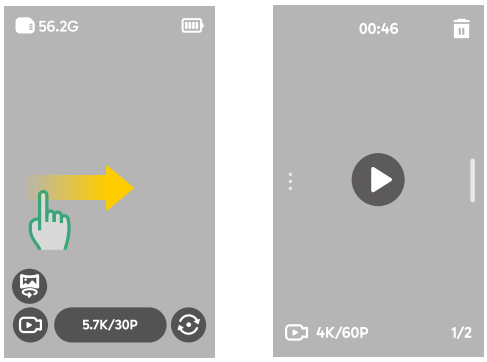
5. Touchscreen Overview

(1) Preview Screen



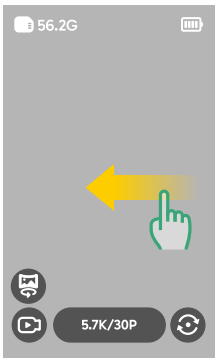
1. SD Card Remaining Capacity
2. 360° Video/Single-Lens Video Switch
3. Current Shooting Mode
4. Shooting Specifications
5. Battery Level
6. Preview Direction Switch
7. Timer for Photo

(2) Quick Operation Guide



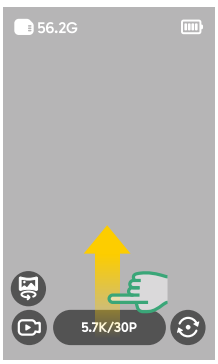
Swipe right to access Album

Preview all captured videos and photos.



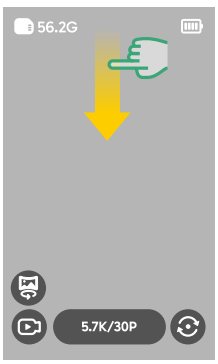
Swipe left to access Image Settings

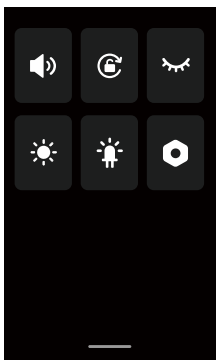
Adjust the image settings to achieve better image quality.



Swipe up to access Shooting Specifications

Adjust shooting parameters.





Swipe down to access Quick Menu

Open the quick menu.

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(3) Accessing the Album

You can view the videos and photos captured by your camera in the Album.

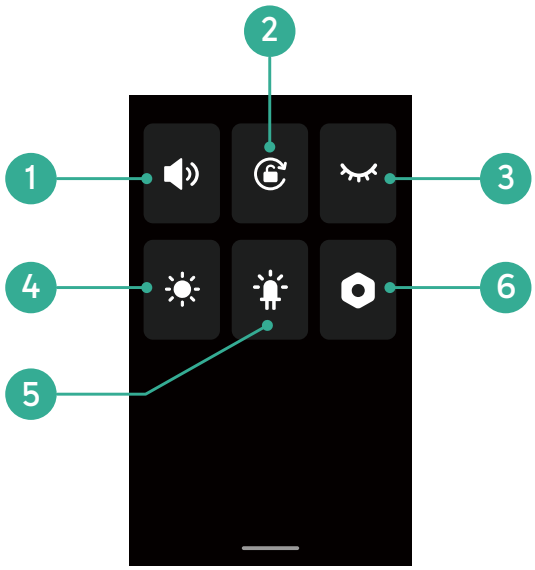
1) To open the Album, swipe right on the preview screen.

2) Inside the Album, swipe up or down to browse through your media files.

3) To exit the album, swipe left from the edge of the screen.

(4) Accessing the Quick Menu

To access the quick menu, simply swipe down from the preview screen. When in the quick menu, tap any of the icons to quickly turn a feature on or off.



1. Speaker Volume
2. Screen Orientation Lock
3. Screen Saver
4. Screen Brightness
5. Status Indicators On/Off
6. Settings

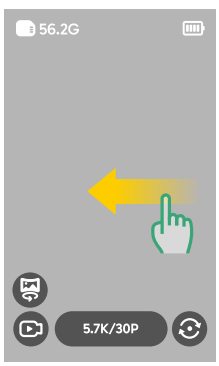
(5) Accessing the Image Settings

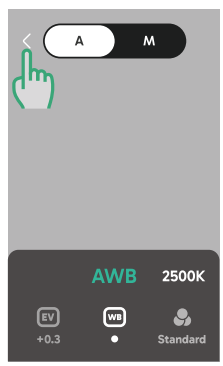
You can view the camera's photo and video settings directly.

1) To open the image settings, swipe left on the preview screen.

2) In the photo settings, swipe left or right at the bottom to browse through the available options.

3) To exit the image settings, tap the back icon in the upper left corner.





① Auto Exposure Mode

The camera will automatically adjust the shutter speed and ISO value.

② Exposure Value Settings

You may manually adjust the exposure value to achieve overexposure or underexposure.

③ Manual Exposure Mode

You may precisely control the shutter speed and ISO value of the camera.

④ White Balance Settings

AWB (Auto White Balance) enables the camera to capture images with accurate color tones automatically. Alternatively, you may manually adjust the white balance level: higher values produce warmer tones, lower values produce cooler tones.

⑤ Color Settings

You can choose the color tone for videos or photos from options like Standard or Vivid.

⑥ Format Settings

For shooting modes Photo, Interval, AEB, and TimeFusion, you may select the photo format (e.g., JPG, JPG+DNG).

6. Shooting Modes

Tap the shooting mode icon, then swipe left or right to select a shooting mode.

Shooting Mode	Description
Video	Record 360° videos up to 5.7K at 30fps. Supports switching to single-lens videos up to 2.8K at 60fps.
Timelapse	Record timelapse (sped-up) 360° videos up to 5.7K. Supports switching to single-lens videos up to 2.8K.
Loop Recording	Record continuously, saving only the most recent segment. 360° videos up to 5.7K at 30fps. Supports single-lens recording up to 2.8K at 60fps.
Photo	Capture single 360° photos up to 72MP. Includes a timer option.
DNG8	Capture 8 RAW (DNG) 360° photos up to 18MP in one shot, mergeable into a high-quality 360° image using AKASO 360 Studio. Timer option available. Ideal for landscapes.
AEB (Auto Exposure Bracketing)	Capture multiple 360° photos (up to 18MP) with varying exposures. Merge into a high-dynamic-range image using AKASO 360 Studio. Timer option available. Ideal for landscapes.
Interval	Automatically capture a series of 360° photos up to 72MP at set intervals. Includes a timer option.
TimeFusion	Capture two 360° photos up to 72MP using both lenses sequentially. Merge into a special effect image via the AKASO 360 app or AKASO 360 Studio. Includes a timer option.

7. Settings Menu

Setting	Description
Wireless Connection	Tap to view the camera's hotspot information, set the hotspot frequency band, and reset the hotspot password.
Lens Protector	Turn on when using lens protector to optimize stitching quality. Turn off when not using lens protector.
Auto Stop Rec Temp	Set the temperature threshold at which the camera will stop recording to prevent overheating.
Mic Gain	Adjust the gain level of the built-in microphones.
Anti-Flicker	Set the anti-flicker frequency (50Hz/60Hz) based on the electrical standard of your region.
Auto Lock Screen	Set the duration before the screen automatically locks when idle.
Rec Lock Screen	Set the duration before the screen automatically locks during recording.
Auto Shutdown	Set the duration before the camera automatically powers off when idle.
Gyro Calibration	Calibrate the camera's gyroscope for stabilization accuracy.
Language	Select the camera's interface language.
Format	Format the Micro SD card. Note: This will erase all data. Back up your files before formatting.
Reset	Restore the camera to factory default settings.
About Camera	View the camera's system information, such as firmware version and device ID.
QuickCapture	Off: Press the Shutter Button to turn on the camera. On: Press the Shutter Button to turn on and start video recording automatically. Press again to stop recording. The camera will turn off if no further operation occurs.

8. About Camera’s Wifi & AKASO 360 App

(1) Features of the Camera’s Wifi

The camera's Wifi enables connection to the AKASO 360 app for previewing or transferring files.

Note: The camera's Wifi does not provide internet access.

(2) Features of the AKASO 360 App

① Watch tutorial videos to learn how to use your camera.

② View the camera’s status on your phone.

③ Remotely control the camera with your phone.

④ Preview videos and photos stored on the SD card.

⑤ Edit or share videos or photos captured by your camera.

⑥ Update the camera’s firmware.

Tips:

① Ensure the camera’s Wifi is enabled before connecting to the AKASO 360 app.

② The camera cannot be operated while connected to the app. Exiting the app will disconnect the camera’s Wifi.

(3) Downloading the AKASO 360 App

To sync your camera with the app, download the AKASO 360 app from the App Store (iOS) or Google Play (Android) by searching for “AKASO 360”.

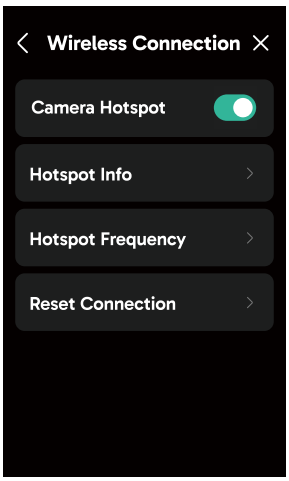
AKASO 360

(4) Connecting to the AKASO 360 App

Step 1: Power on the AKASO 360 and enable your camera hotspot.

Step 2: Turn on the Wifi and Bluetooth of your mobile device.

Step 3: Open the AKASO 360 app, tap the "Device Connection" icon , and follow the on-screen instructions to complete the connection.



If your camera fails to connect to the AKASO 360 app, please check the following:

1) Device Settings

① Ensure your mobile phone's Wifi and Bluetooth are enabled.

② Make sure the AKASO 360 camera hotspot is turned on.

③ Confirm that both the AKASO 360 app and camera firmware are up to date.

2) App Permissions

Android: Enable Bluetooth, WLAN, and Location.

iOS: Enable Bluetooth, WLAN, Local Network, and Location.

Tips:

Bluetooth – For detecting and connecting to your camera.

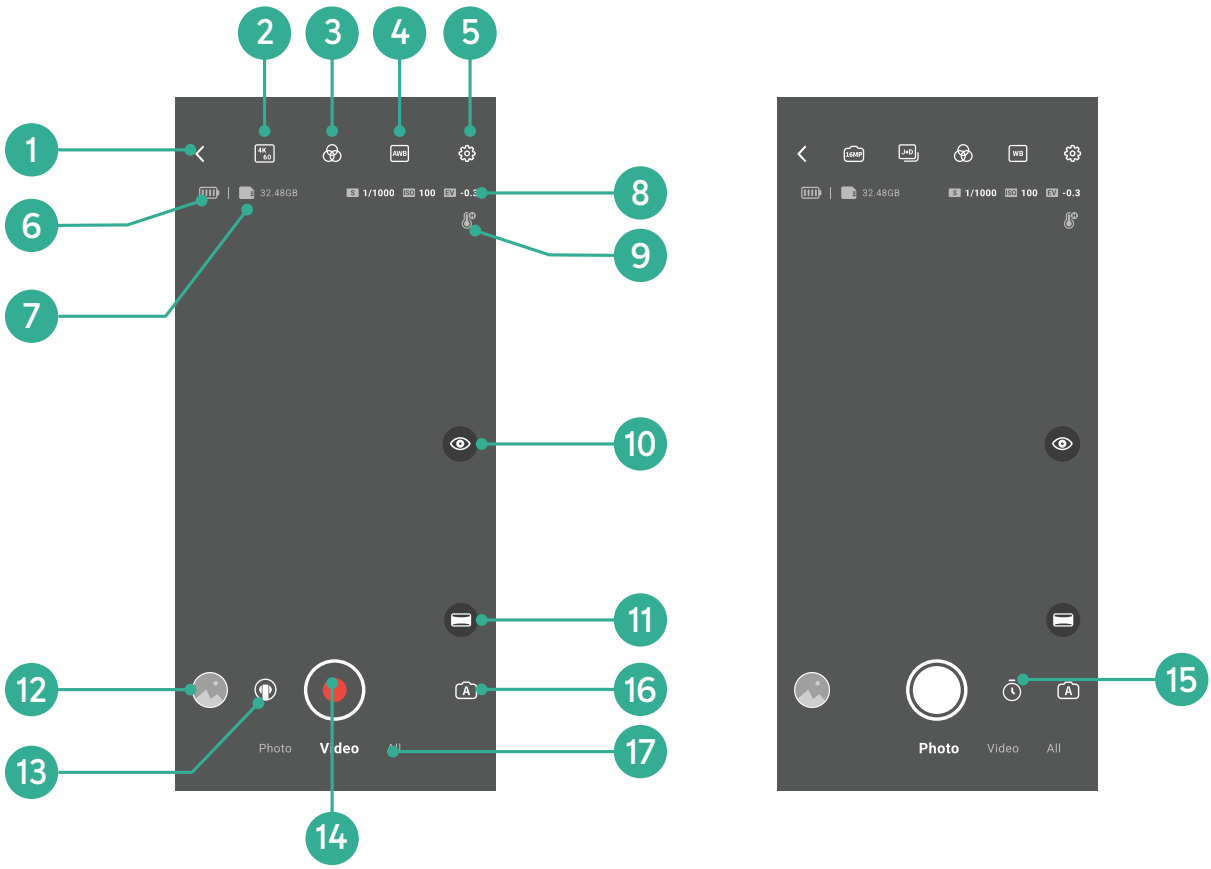
WLAN – For establishing a Wifi connection.

Local Network – Allows communication with the camera on the same network.

Location – Required to detect nearby devices via Bluetooth/Wifi.

(5) AKASO 360 App Introduction

A. User Interface



1. Return to Home
2. Video Resolution & Frame Rate
3. Color Settings
4. Auto White Balance
5. Camera Settings
6. Battery Status
7. Remaining Card Capacity
8. Exposure Status
9. Auto Stop Rec Temp
10. Hide Settings
11. Projection Mode
12. Playback
13. 360° Video/ Single-Lens Video Switch
14. Shutter
15. Photo Timer
16. Exposure Mode
17. Shooting Modes

9. Data Transmission

(1) Transferring Files to a Mobile Device

After wirelessly connecting the AKASO 360 to the AKASO 360 app:

1) Tap the Playback or Album icon in the app to view your photos and videos.

2) Tap the Download button to save files to your mobile device.

3) Downloaded files can be edited within the AKASO 360 app and shared directly on social media platforms.

(2) Transferring Files to a Computer

Method 1: Transferring files via a card reader.

① Ensure the camera is turned off, then carefully remove the SD card.

② Insert the SD card into a card reader.

③ Connect the card reader to your computer's USB port.

④ Copy files to your computer for playback or editing.

Method 2: Transferring files via a data cable.

① Connect your camera to the computer using a USB data cable.

② When prompted, select "USB Storage" as your connection preference. You'll benotified that your camera is now connected to the computer.

③ Navigate to the memory card drive on your computer, then transfer files as desired for playback or editing.

Note:

- Ensure you're using a USB data cable, not just a charging cable, to enable data transfer.
- The camera cannot be used for shooting while data is being transferred.
- Do not power off the camera during file transfer.
- If the transfer is interrupted, disconnect and reconnect the USB-C cable, then try again.

10. System & Device Requirements

(1) AKASO 360 Studio Hardware Requirements

Make sure your PC includes the following for best performance:

	Windows	Mac
Processor (CPU)	Recommended: Intel® 7th generation or newer, or AMD equivalent Minimum: Intel® 6th generation or newer, or AMD equivalent	Recommended: Apple Silicon M1 Pro, M1 Max, M1 Ultra, or later versions Minimum: Intel® 6th generation or newer, or AMD equivalent
Operating System	64-bit Windows 10, version 22H2 or later	macOS Monterey 12 or later
RAM	Recommended: 16 GB for HD playback; 32 GB for 4K playback or higher Minimum: 8 GB	Recommended for Apple Silicon: 16 GB Unified Memory Minimum: 8 GB RAM
GPU	Recommended: 8 GB Minimum: 4 GB	Recommended for Apple Silicon: 16 GB Unified Memory Minimum: 8 GB Unified Memory (Apple Silicon); 2 GB GPU Memory (Intel)
Disk Space	At least 500 GB SSD	At least 500 GB SSD

Note: If you use an NVIDIA® graphics card, please update your driver to a version released after January 2025. Driver versions can impact AKASO 360 Studio's rendering performance.

System Requirements for Hardware Acceleration:

Feature	Operating System & Hardware Requirements
Hardware-accelerated H.264 encoding	macOS 12.0 (or later); Windows 10 (64-bit) version 22H2 or later; Windows 10 with supported NVIDIA or AMD graphics cards

Hardware-accelerated HEVC encoding	HEVC 8-bit 4:2:0 encoding support: macOS 12.0 (or later); Windows 10 (64-bit) version 22H2 or later; Windows 10 with supported NVIDIA or AMD graphics cards HEVC 10-bit 4:2:0 encoding support: Windows 10 (64-bit) version 22H2 or later; Windows 10 with supported NVIDIA or AMD graphics cards; Intel and M1 Macs. On M1 systems, HEVC HLG 4:2:0 10-bit encoding is still performed via software.
Hardware-accelerated H.264 decoding	macOS 12.0 (or later); Windows 10 (64-bit) version 22H2 or later
Hardware-accelerated HEVC decoding	macOS 12.0 (or later); Windows 10 (64-bit) version 22H2 or later

(2) AKASO 360 App Compatibility Requirements

iOS Mobile Devices

OS Requirement: iOS 13.0 or later

Compatible chipsets: A11 Bionic chip or newer

Android Mobile Devices

OS Requirement: Android 9.0 or later

Compatible chipsets: Kirin 980+, Snapdragon 845+, Exynos 9810+, or Google Tensor

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11. Battery Maintenance

(1) Maximizing Battery Life

1) Before using the AKASO 360 action camera for the first time, fully charge the battery and secure it in its slot.

2) Use the Screen Saver setting or shoot at lower resolutions and frame rates.

3) Charge the battery fully before storage.

4) To ensure optimal performance, replace the battery annually.

Tips:

1) Enable Auto Shutdown and QuickCapture to conserve power.

2) When in use, consider powering the camera with an external USB power source.

(2) Notes

1) To prevent potential damage, use only AKASO-branded charging cables and batteries.

2) Capturing at higher resolutions or frame rates, especially in warmer conditions may cause the camera to consume more and heat up.

3) The AKASO 360 app might generate extra heat and drain power faster in areas with unstable network connectivity.

4) If the camera overheats, let it cool down before using it again. Additionally, record videos at lower resolutions and frame rates or try to use features that consume less power.

(3) Battery Storage and Handling

1) If storing for extended periods, maintain a battery charge of 50-60%. Charge every 3 months and discharge the battery every 6 months.

2) Do not store the battery with metal objects such as coins, keys, or necklaces. If the battery terminals come close to metal objects, a short circuit may cause fire.

3) Store in dry areas, safe from potential physical damage caused by squeezing or collision.

4) Avoid using or storing the battery at high temperatures, such as in direct sunlight or a hot compartment. The battery will heat up, malfunction, or have its service life shortened in these conditions.

5) Avoid using or storing the battery in low-temperature environments, as this will shorten the battery life or cause it to malfunction.

6) Avoid environments with strong static or magnetic fields; these can compromise the battery's protective unit, posing safety risks.

7) Do not use external heat sources such as microwaves or hair dryers to dry the camera. Damage caused by liquid contact to the camera or battery is not covered under warranty.

8) If the battery emits an odor, overheats, changes color, gets distorted, or exhibits any anomalies, discontinue use and remove it immediately from the camera or the battery charger whether it is being used, charged, or stored.

9) Safely insulate used electrodes to prevent potential hazards.

10) Never discard batteries in fire to prevent the risk of explosion.

12. Specifications

General	
Dimensions	109.8x46.9x30.8 mm
Weight	180 g
Touchscreen	2.29" (480 x 800)
Microphone	2
Speaker	1
Wifi	2.4GHz/ 5GHz, 802.11 a/b/g/n/ac
Bluetooth	BLE 4.2
SD Card Compatibility	Up to 512 GB Required card speed: UHS-I V30, UHS-I Class 3 (U3), or higher
File System	exFAT
Camera	
Sensor	1/2" 48MP
Aperture	F/2.25
Focal Length (35mm Equivalent)	7.6 mm
Exposure Value	±2 EV
ISO Range	100-6400
Shutter Speed	Photo: 1/8000s to 60s Video: 1/8000s to the corresponding frame rate limit
White Balance	2500K-8000K
Resolution	360° Photo: 72MP, 18MP
	360° Video: 5.7K @ 30/25/24 fps 4K @ 60/50/30/25/24 fps
	Single-Lens Video: 2.8K @ 60/50/30/25/24 fps (FreeFrame Single-Lens Video: FOV and aspect ratio can be adjusted in the AKASO 360 app or AKASO 360 Studio.)
Shooting mode	Photo Modes: Photo, DNG8, AEB, Interval, TimeFusion
	Video Modes: Video (360° Video & Single-Lens Video), Timelapse, Loop Recording

File Formats	Photo: JPG, JPG+DNG
	Video: MP4
	Audio: AAC, 48KHz
Battery	
Rated Capacity	1350 mAh
Rated Energy	5.22 Wh
Rated Voltage	3.87 V
Run Time	60 minutes (5.7K @ 30 fps, tested in a lab environment)
Operation Temperature	0°C to 40°C (32° to 104° F)
Charging Temperature	5°C to 40°C (41° to 104° F)
Charging Case	
Model	AKCH01-12
Input	DC 5V/2.4A
Output	4.45V/0.7A (x3)

13. FCC Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, as specified in Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for assistance.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

14. Contact Us

(888) 466-9222 (US) cs@akasotech.com www.akasotech.com

For any inquiries about AKASO products, please feel free to contact us.
We will respond within 24 hours.